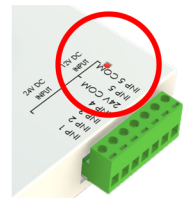# protracer First installation guide

Protracer Audio and Protracer Outer communication kits work as intercom systems among themselves.

When you add Protracer 8128+ to the system, you upgrade it to the GSM communication system
in accordance with EN 81-20, EN 81-28 + AC and EN-81-70 standards.

Protracer 8128+ communication system works with all sim cards.
(Web platform special SIM card required, ask for detailed information *)
Before inserting your sim card into the device, make sure that the calling package is found and the PIN code is canceled.

You can install the device by examining the connection diagram on the back of the paper.

If the red LED light on the device is on "in short intervals", it indicates a problem with your SIM card connection.
Check your sim card specifications or make sure you insert it correctly in the slot.

If the red LED light is on for "long intervals", you can start the number identification process by SMS.

To define a number by SMS: From the SMS section of your mobile phone -> to the sim card inserted in the device,
you can send an SMS to the number you want the device to call as **TEL100905XX1234567*** **(for Turkey).**
**EXAMPLE: TEL1 + COUNTRY CODE + TELEPHONE NUMBER + *** (without blank)

For technical support, you can contact us via Whatsapp between 09:00 - 18:00 on weekdays.